I. Impressions of [INSTITUTION]

Thank you for participating in the Northwestern Parent Survey. This survey is being sent to parents of enrolled students by a select group of colleges and universities. The results will help us serve both parents and students better. All individual responses will be confidential—only averages and other summary statistics will be reported. We hope you will complete the survey. A high response rate dramatically improves the usefulness of the results.

Either parent may fill out the questionnaire or both parents may complete the survey together. If you have more than one child attending Northwestern, please answer in reference to the older child who is enrolled as an undergraduate here this year.

As you will see, the survey asks for your general impressions of Northwestern and about your experiences as a parent of a college student, especially how you and your family are paying for college. There is space for comments at the end. The whole survey should take less than 15 minutes to complete. Submit each page by hitting the "Save & Continue" button, this saves your answers from that page. You may complete part of the survey and return at a later date to finish it. When you return to the survey your previous answers will be displayed for you to review and edit if you wish.

Remember your responses will be completely confidential, so please be candid. Your participation is very important and greatly appreciated. If you have any questions or encounter any problems while taking the survey, please contact NU-parent-survey@northwestern.edu.

Browser Meta Info

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Browser: Chrome
Version: 54.0.2840.99
Operating System: Windows NT 6.1
Screen Resolution: 1536x864
Flash Version: 23.0.0
Java Support: 0
User Agent: Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/54.0.2840.99 Safari/537.36

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Impressions of Northwestern

1. Overall, how satisfied are you with your child’s undergraduate education at Northwestern so far?
   
<table>
<thead>
<tr>
<th>Very Satisfied</th>
<th>Generally satisfied</th>
<th>Ambivalent</th>
<th>Generally Dissatisfied</th>
<th>Very Dissatisfied</th>
</tr>
</thead>
</table>

2. How satisfied are you with your own sense of personal connection to Northwestern?
   
<table>
<thead>
<tr>
<th>Very Satisfied</th>
<th>Generally Satisfied</th>
<th>Generally Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Don’t know</th>
</tr>
</thead>
</table>

3. Would you encourage a high school senior who resembles your child (same background, abilities, interests and temperament) to attend Northwestern?
   
<table>
<thead>
<tr>
<th>Definitely Would</th>
<th>Probably Would</th>
<th>Maybe</th>
<th>Probably Would Not</th>
<th>Definitely Would Not</th>
</tr>
</thead>
</table>

4. Tell us how much you agree or disagree with each of the following:

<table>
<thead>
<tr>
<th>Northwestern welcomes people of different racial and ethnic backgrounds</th>
<th>Agree Strongly</th>
<th>Agree Somewhat</th>
<th>Neither</th>
<th>Disagree Somewhat</th>
<th>Disagree Strongly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students are safe at Northwestern</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Northwestern takes parents’ concerns seriously</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Northwestern welcomes people from all socioeconomic backgrounds</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Northwestern is a place where diverse viewpoints can be heard</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

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II. Setting Priorities

Setting Priorities

1. Thinking about undergraduate education, how important is it that Northwestern does each of the following?
## II. Being the Parent of a College Student

### 1. How much do you worry that your child...

<table>
<thead>
<tr>
<th>Worry</th>
<th>A great deal</th>
<th>Quite a bit</th>
<th>Some</th>
<th>Not at all</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is under too much academic stress?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Will graduate with too much debt?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Will have trouble getting a good job after graduation?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## III. Being the Parent of a College Student

### Provide a broad-based education that promotes intellectual growth

- Very important
- Somewhat important
- Not too important
- Not important at all

### Prepare students for graduate or professional school

- Very important
- Somewhat important
- Not too important
- Not important at all

### Develop leadership skills

- Very important
- Somewhat important
- Not too important
- Not important at all

### Recruit a diverse student body

- Very important
- Somewhat important
- Not too important
- Not important at all

### Provide training for a specific career or profession

- Very important
- Somewhat important
- Not too important
- Not important at all

### Provide students with skills valuable in the workplace

- Very important
- Somewhat important
- Not too important
- Not important at all

### Provide international/global experiences (e.g. study or work abroad)

- Very important
- Somewhat important
- Not too important
- Not important at all

### Provide extensive extracurricular and athletic options

- Very important
- Somewhat important
- Not too important
- Not important at all

### Encourage community service and volunteering

- Very important
- Somewhat important
- Not too important
- Not important at all

### Provide opportunities to conduct research with faculty

- Very important
- Somewhat important
- Not too important
- Not important at all

## 2. Tell us how much you agree or disagree with the following statements.

### Northwestern...

<table>
<thead>
<tr>
<th>Agree</th>
<th>Agree</th>
<th>Neither</th>
<th>Disagree</th>
<th>Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can reduce spending and maintain quality</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Should focus more on career counseling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Needs to create more opportunities for alcohol-free socializing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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2. During the current school year, about how often have you and your child been in touch (by phone, e-mail, mail, or any other way)? This is while your child is away at school.
Mark the best answer.
More than once a day  
Daily  
A few times a week  
Weekly  
A few times a month  
Few times a term  
Once a term or less

**Being Informed**

3. Overall, how well do you think the information you receive from Northwestern meets your needs as a parent?

<table>
<thead>
<tr>
<th>Very well</th>
<th>Pretty Well</th>
<th>Adequately</th>
<th>Poorly</th>
</tr>
</thead>
</table>

4. Would you like to be getting more information from Northwestern than you are now?

Yes  
No

5. Use this checklist to tell us which areas you’d like to hear more about.
Mark as many as you like.

- Events for parents (e.g. Family Weekend)  
- Athletics  
- Resources for parents (e.g. Parents Association)  
- Off-campus programs (e.g. Study Abroad)  
- Academic life and policies  
- Financial aid  
- Residential life and policies  
- Financing (e.g. installments, pre-pay, etc.)  
- Religious life  
- Academic support services (e.g. tutoring)  
- Special events on campus  
- Career counseling  
- Campus safety  
- Psychological/counseling services  
- Student organizations  
- Medical/health services  

**Choosing a College**

6. How important were financial factors as your family made its final choice about college for this child?

<table>
<thead>
<tr>
<th>Financing issues were central to our choice</th>
<th>Very important</th>
<th>Somewhat important</th>
<th>Not important at all</th>
</tr>
</thead>
</table>

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Paying for College

We want to understand how families are paying for college. Keep in mind that your answers are completely confidential. The data will be used for research purposes only. Your financial aid will not be affected in any way.

1. Did your child receive a grant or scholarship from any source to help pay expenses for the current academic year?
Grants include any aid you need not repay and may be based on need or merit or both. Consider grants awarded by this institution or by any outside source, including athletic scholarships.

Yes  No

1a. Please use the scale below to describe the amount of grant aid your child received for the current academic year.

$1 - $4,999
$5,000 - $9,999
$10,000 - $19,999
$20,000 - $29,999
$30,000 - $39,999
$40,000 - $49,999
$50,000 or more

2. Please use the following list to describe how your family is meeting college expenses this year.
Consider all of your college costs for this child after subtracting any grants and scholarships reported above. Select all that apply by clicking on items. Please include all sources of funding, no matter how small.

FAMILY ASSETS
Ordinary savings and sale of stock or other financial assets
Sale of non-financial assets (real estate, etc.)
State-sponsored college savings ("529") plan
Pre-paid tuition plan (of any kind)
Withdrawal from a retirement plan

PARENT BORROWING
Home equity loans
"PLUS" and other loans through the financial aid office
Parent educational loans from private lenders
Paying for College - This Year
We want to understand how families are paying for college. Your answers are completely confidential: the data will be used for research purposes only. Your financial aid will not be affected in any way.

3. On the last page, you indicated that your family relied on the sources listed below to meet your college expenses this year. Please use the following scale to tell us roughly what proportion of your expenses were met with each.
It's OK if you aren't sure of the exact percentages—your best estimate is fine.

<table>
<thead>
<tr>
<th>Sources of Payment</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borrowing from relatives or friends</td>
<td>1-25%</td>
</tr>
<tr>
<td>Borrowing from a retirement plan</td>
<td>26%-50%</td>
</tr>
<tr>
<td>Other types of borrowing</td>
<td>51%-75%</td>
</tr>
<tr>
<td>Income from parents' usual job(s) or business</td>
<td>76%-90%</td>
</tr>
<tr>
<td>Parents' second jobs or overtime work</td>
<td>91%-99%</td>
</tr>
<tr>
<td>Parents' employee benefits</td>
<td>100%</td>
</tr>
</tbody>
</table>

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V. Paying for College – To Date

Paying for College - To Date
In this next set of questions, think about this child’s entire undergraduate experience to date.

Does your child have any student loans?

Yes                      No                      Not sure

If your child has borrowed money for college, do you expect to help them repay these after graduation?

No, my child will make these payments on their own.
Yes, I or someone else will repay less than half of what my child borrowed.
Yes, I or someone else will repay half or more of what my child borrowed.

Have you or your spouse/partner borrowed to pay for your child's college education?
Include borrowing for all years. Do not include loans the student is obligated to repay or for which you only co-signed.

Yes                      No

So far, how much have you borrowed?
Again, include borrowing for all years but do not include loans that your child is obligated to repay.

$1 - $4,999       $30,000 - $39,999
$5,000 - $9,999   $40,000 - $49,999
Will your child help repay these loans?
Mark the best answer.

No, my child will not help repay these debts.
Yes, my child will repay less than half of what I borrowed.
Yes, my child will repay half or more of what I borrowed.

If you are not living with this child's other parent, does the other parent contribute to the student's education expenses?

Yes  No  Not applicable

What has been the impact on your family of paying for your child to attend Northwestern?

Severe  Considerable  Moderate  None/slight  Not applicable

Has paying for college caused you to...

Significantly slow savings for retirement?  No  Yes
Delay your retirement?  No  Yes
Delay a decision to buy a home?  No  Yes
Delay or scale back another major purchase, such as a car or needed home repair?  No  Yes

Has your child's experience at Northwestern been worth the impact on your family's finances?

Yes, definitely  Somewhat  No, definitely not

Other than this child, do you have other children in college this academic year?

No  Yes, 1 other child  Yes, 2 or more other children

Do you have other children that you expect will attend college in the future?

No  Yes, 1 other child  Yes, 2 or more other children

How concerned are you right now about your ability to finance a college education for all your children?

Not at all  A little  Quite a bit  A great deal
VI. About You and this Child

About You and this Child
As a reminder, if you have more than one child attending Northwestern, please answer in reference to the older child enrolled as an undergraduate here.

1. What is your child’s gender?
   - Female
   - Male
   - Please specify:

2. What is your child’s year in college?
   - First Year
   - Second Year
   - Third Year
   - Fourth Year
   - Fifth Year or later

3. In which of the following areas is your child majoring?
   Mark all that apply.
   - Biological Sciences
   - Business & Management
   - Engineering or Applied Sciences
   - Fine Arts
   - Humanities
   - Physical Sciences or Mathematics
   - Social sciences
   - Other

About You
For statistical purposes only we need to know a little more about you and the child's other parent(s).

4. What is your relation to this child?
   If more than one person is filling out the survey, please select all that apply.
   - Custodial parent
   - Non-custodial parent
   - Other

5. Please indicate the gender(s) of all those completing the survey.
   Again, just mark all that apply.
   - Female
   - Male
   - Please specify:
6. How old is this child's oldest parent?

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Under 45</th>
<th>45-49</th>
<th>50-54</th>
<th>55-59</th>
<th>60-64</th>
<th>65 or older</th>
</tr>
</thead>
</table>

7. Do/did any of this child's parents...

- Have a Bachelor's degree?
- Have a graduate or professional degree (beyond the Bachelor's)?
- Attend Northwestern as an undergraduate?

Please use the following categories to tell us what your before-tax family income from all sources was in 2015.
Again, all the information you provide is completely confidential and will be used only for research.

- Less than $25,000
- $25,000-$49,999
- $50,000-$74,999
- $75,000-$99,999
- $100,000-$149,999
- $150,000-$199,999
- $200,000-$249,999
- $250,000-$499,999
- $500,000 or more

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VII. SUMMING UP

If there was an opportunity to do so, how interested are you in connecting with other families from your region whose child(ren) attend?

- Very interested
- Somewhat interested
- Neutral
- Somewhat uninterested
- Not interested

If there was an opportunity to do so, how interested are you in connecting with other families whose child(ren) are in the same class year (freshman, sophomore, junior, senior) as your child(ren)?
Your Comments
Please use the following spaces to add your comments. College and university administrators read these comments and often use them to identify strengths and weaknesses. Since the survey is confidential, however, they cannot address individual issues. If you have a problem or concern and would like a personal response, you should also contact appropriate individual(s) on campus directly.

1. What has most pleased you about Northwestern?

2. What has most disappointed you about Northwestern?

3. A number of questions in the survey dealt with paying for college. Use the space below to add any comments or thoughts you have about this, including sacrifices you made, what you "wish you knew" before you started out, and so on.

Please use this space to make any other comments you would like about any of the topics raised in this survey or any other matter of concern to you.

This is the last page of the survey.
If you wish to review your responses, please use the BACK button below, or select SAVE & SUBMIT to complete your survey.

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